|  |  |  |
| --- | --- | --- |
|   | **Departing** | **Arriving** |
|   | **Standard (waiting time once PRM made themselves known)** | **Target**  | **October** | **November** | **December** | **January** | **February** | **March** | **Standard (time assistance available at gate or aircraft side from arrival on chocks )** | **Target** | **October** | **November** | **December** | **January** | **February** | **March** |
| Pre-booked | **Numbers of PRMs** |  | **624** | **271** | **368** | **302** | **302** | **380** | **Numbers of PRMs** |  | **710** | **307** | **351** | **306** | **243** | **372** |
| 10 mins | 80% | 99.52% | 99.26% | 98.91% | 99.67% | 99.34% | 98.95% |  5 mins | 80% | 100% | 100% | 100% | 99% | 99% | 100% |
|  20 mins | 90% | 100% | 100% | 99.46% | 100% | 99.34% | 99.21% | 10 mins | 90% | 100% | 100% | 100% | 100% | 100% | 100% |
|  30 mins | 100% | 100% | 100% | 100% | 100% | 100% | 100% |  20 mins | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Non pre-booked | **Numbers of PRMs** |   | 14 | 7 | 12 | 6 | 6 | 10 | **Numbers of PRMs** |   | 58 | 77 | 80 | 48 | 51 | 66 |
|  25 mins | 80% | 100% | 100% | 100% | 100% | 100% | 100% | 25 mins | 80% | 100% | 100% | 100% | 100% | 100% | 100% |
| 35 mins | 90% | 100% | 100% | 100% | 100% | 100% | 100% | 35 mins | 90% | 100% | 100% | 100% | 100% | 100% | 100% |
|  45 mins | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 45 mins | 100% | 100% | 100% | 100% | 100% | 100% | 100% |