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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Departing** | | | | | | | | **Arriving** | | | | | | | |
|  | **Standard (waiting time once PRM made themselves known)** | **Target** | **October** | **November** | **December** | **January** | **February** | **March** | **Standard (time assistance available at gate or aircraft side from arrival on chocks )** | **Target** | **October** | **November** | **December** | **January** | **February** | **March** |
| Pre-booked | **Numbers of PRMs** |  | **624** | **271** | **368** | **302** | **302** | **380** | **Numbers of PRMs** |  | **710** | **307** | **351** | **306** | **243** | **372** |
| 10 mins | 80% | 99.52% | 99.26% | 98.91% | 99.67% | 99.34% | 98.95% | 5 mins | 80% | 100% | 100% | 100% | 99% | 99% | 100% |
| 20 mins | 90% | 100% | 100% | 99.46% | 100% | 99.34% | 99.21% | 10 mins | 90% | 100% | 100% | 100% | 100% | 100% | 100% |
| 30 mins | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 20 mins | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Non pre-booked | **Numbers of PRMs** |  | 14 | 7 | 12 | 6 | 6 | 10 | **Numbers of PRMs** |  | 58 | 77 | 80 | 48 | 51 | 66 |
| 25 mins | 80% | 100% | 100% | 100% | 100% | 100% | 100% | 25 mins | 80% | 100% | 100% | 100% | 100% | 100% | 100% |
| 35 mins | 90% | 100% | 100% | 100% | 100% | 100% | 100% | 35 mins | 90% | 100% | 100% | 100% | 100% | 100% | 100% |
| 45 mins | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 45 mins | 100% | 100% | 100% | 100% | 100% | 100% | 100% |